

"At Diehl, we combine tradition with innovation to provide **sustainable solutions** for our customers."

# MAKE IT WORK SMARTER



## Customer Software Engineer (m/f/d)

### These are your tasks:

As Customer Software Engineer you will be part of the Solution Operations team and will work remote online, onsite at Diehl Metering and onsite at our customer.

- You will develop customer specific software interfaces together with the customer in close collaboration with the Development department.
- You directly interact with customers and smart metering Software billing companies, in the languages Polish, German and English.
- You take over first- and second-level service desk tasks, e.g. creating workarounds for customers with software expert knowledge.
- You train internal users on the job in interface programming and share your knowledge in using our ticket systems.

### Who we are looking for:

- You have an university degree in computer science, engineering or a comparable field and already gained two years of working experience in a comparable job.
- You are equipped with programming skills and experienced with languages like Java and Python.
- You have passion for delivering the best possible experience for your customers and you analyze and solve problems in a self-driven way.
- You have very good communication skills in English, Polish and German.
- You are experienced in collaborating with interdisciplinary teams (preferred) and as a part of your role you have willingness to travel.

**Work location:** Bażanowice

**Job Level:** Professional

**Working mode:** Hybrid working

**Working time:** Full time

**Employment contract:** permanent

**Division:** Diehl Metering

**Start:** 01.02.2025

### These are your potential benefits



Flexible working hours



Onboarding program



Family-owned company



Internal training programs

# Achieve what matters, with Diehl.



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